


Israeli Patent Office, Trademarks Department
Jerusalem, Israel
E-mail: trademarks@justice.gov.il

NOTIFICATION OF PROVISIONAL REFUSAL
According to Madrid protocol, Rule 17(1)

I.	Date of the notification of provisional refusal: 03/11/2022
II.	International registration Number: 1664726
III.	Israeli trademark Number: 352886
IV.	Reproduction of the mark: 
V.	Name of the holder: Solera Global Technology Limited
VI.	Provisional refusal based on: <input checked="" type="checkbox"/> <i>ex officio</i> examination <input type="checkbox"/> an opposition
VII.	Provisional refusal for: <input checked="" type="checkbox"/> all the classes <input type="checkbox"/> some of the classes:
VIII.	The application does not conform to the requirements of the Israeli trademarks law under article/s: 11(9) , 1 & 10 (a) of the trademark ordinance (see text under XVI).

IX. Grounds for refusal:

The mark resembles in a way that is liable to create confusion with a prior mark/s no. **281205** for similar or identical goods or services.

According to article **11(9)** of the trademark ordinance - see details under XII

In class 35 - the item "insurance claims auditing of vehicle damage insurance claims for others" is mentioned twice in the list of goods/services. Please correct this duplication.

According to article **1 & 10 (a)** of the trademark ordinance

X. If the applicant does not respond within the time limit (3 months of the issue date), a secondary examination will be conducted, if no other grounds for refusal are raised at that time :

- The international registration shall be considered abandoned in Israel.
- The goods/services protected in class/es _____ - won't include the items indicated in this office action.
- Class/es _____ - will be omitted from the application.
- The mark shall be accepted according to the stipulations stated above.

XI. Information relating to an earlier registered mark/s :

Israeli Trademark number:

281205

Reproduction of the mark:

SOLERA

Filing date:

23/12/2015

Registration date:

09/04/2018

Name and address of the owner:

Solera Holdings, Inc.

7 Village Circle, Suite 100, Westlake, 76262, Texas,
U.S.A.

Name and address of representative (if available):

Pearl Cohen Zedek Latzer Baratz

Azrieli-Sarona Tower, 121 Menachem Begin Rd., 53Fl.,
P.O.B. 7198, Tel Aviv, 6701203, Israel

List of all or relevant classes:

Class 9:

Downloadable computer software and computer application software for mobile devices for use in the automotive, vehicle, fire, and health industries for vehicle identification and for vehicle and structural loss valuation, appraisals, damage estimation, inspection, repairs, repair workflow and tracking, customer satisfaction tracking, for interfacing with intelligent estimating system software; downloadable computer software and computer application software for analysis and control of workflow, profits, and business growth, for employee allocation; downloadable computer software and computer application software for performance tracking; downloadable computer software and computer application software for tracking inventory of vehicle parts; downloadable computer software and computer application software for managing databases for ordering vehicle parts, for sharing client data, and for processing, clearing, and reconciling financial transactions between insurers, vehicle and structural repair facilities,

appraisers, salvage operators, recyclers in the automotive, vehicle, fire, and health industries, and vehicle and structure owners; downloadable electronic publications in the nature of newsletters in the field of vehicle insurance, collision repair, and vehicle salvage and recycling; downloadable manuals and recorded manuals in the field of automotive vehicle parts; downloadable instructional manuals and recorded instructional manuals in the fields of automotive vehicle repair and vehicle collision repair; all included in class 09.

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Class 35:

Providing trade information regarding the location of used vehicle parts; providing an online searchable database featuring informational listings on location and cost of used and recycled vehicle parts; online database management; collection and analysis of quality metric data for providing utilization, satisfaction, quality and financial measurements of suppliers and consumers in the field of property and vehicle repair; cost containment, referral, and auditing services for the purchase, billing and installation of products or rendering of services by others in the automotive, construction and insurance fields; advertising, marketing, direct mail and promotion services for automotive retailers, namely, providing advertising, marketing, direct mail and promotion services during the sale, post-sale, service, maintenance and repurchase of automobiles; providing business risk evaluation information to insurance companies; providing an on-line searchable database featuring lists of the locations and costs of used and recycled vehicle parts for purchase by others; financial record-keeping of electronic payment data; electronic payment support services in the nature of electronic administrative invoice processing; electronic payment support services in the nature of electronic administrative invoice processing; electronic invoice processing for bills in the automotive, construction, and insurance fields; vehicle and structural damage insurance claims auditing services; providing trade information for auto technicians; collection and analysis of quality metric data, customer relationship management in the nature of providing information, and business information services in the nature of providing customer satisfaction information,

all pertaining to insurance claims and vendors who complete work pursuant to those claims in the fields of automotive repair and building reconstruction and restoration, via a global network; analyzing and compiling data in the nature of driving records, vehicle information and information regarding drivers of motorized vehicles for use to determine financial risk of insurers; all included in class 35.

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Class 36:

Financial services in the automotive, construction, and insurance fields, namely, electronic processing of insurance claims and payment data for damage to vehicles and structures; insurance consultation, namely, consultation in the fields of vehicle collision and structural repair claims processing and management; insurance claims administration and processing, namely, reviewing, managing, and processing vehicle and structural damage insurance claims for others; financial valuation, namely, vehicle and structural loss valuation services, repair cost appraisal, and estimating dollar value damage to vehicles and structures; providing financial information pertaining to insurance claims and vendors who complete work pursuant to those claims in the fields of automotive repair and building reconstruction and restoration via a global computer network; insurance consultation services, namely, providing risk assessment analysis for insurance underwriting applications; providing information and on-line computer databases for the purpose of assessing, evaluating and reporting insurance risks associated with underwriting property and casualty insurance; financial risk assessment and management services, namely, providing predictive financial risk analysis and information to insurers based on a database of public records regarding driving records pertaining to accidents, arrest and other driving violations to manage risk and providing predictive financial risk analysis and information to insurers based on a database searchable by zip code and geographic regions containing data used to assess risk variables to manage and price for risk; insurance services, namely, insurance policy verification for determining whether an individual or a business has insurance currently or had insurance as of a particular date; providing financial risk assessment analysis

for insurance underwriting applications; fire and auto insurance underwriting services; providing information regarding underwriting property and casualty insurance and providing an on-line computer databases in the underwriting property and casualty insurance field for the purpose of assessing, evaluating and reporting insurance risks; bill payment services and electronic payment processing services of bill payment data; cost assessment services, namely, estimating dollar value damage to automobiles and structures; insurance claims auditing of vehicle damage insurance claims for others; all included in class 36.

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Class 37:

Providing information services in the field of vehicle damage diagnosis, repair and maintenance for use by auto technicians, via an on-line computer database; all included in class 37.

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Class 42:

Non-downloadable computer software for use in the automotive, vehicle, fire, and health industries for vehicle identification and for vehicle and structural loss valuation, appraisals, damage estimation, inspection, repairs, repair workflow and tracking, customer satisfaction tracking, and for processing, clearing, and reconciling financial transactions between insurers, vehicle and structural repair facilities, appraisers, salvage operators, recyclers in the automotive, vehicle, fire, and health industries, and vehicle and structure owners; providing temporary use of non-downloadable online computer software in the fields of automobile insurance and automobile repair for collecting and analyzing data on critical business performance indicators to increase employee efficiency and improve overall performance and profitability; providing online non-downloadable software for the tracking and reporting of the status of vehicle repairs between vehicle repair service providers and vehicle owners; platform-as-a-service (paas) featuring computer software platforms for tracking, updating and producing reports regarding the status of

vehicle repairs between vehicle repair service providers and vehicle owners; providing a website featuring technology that enables users to retrieve information regarding motorized vehicles, drivers and passengers of motorized vehicles, driving records and vehicle information; computer services, namely, electronic storage of information about motorized vehicles, drivers of motorized vehicles, and driving records; driver monitoring service, namely, providing online, non-downloadable computer programs allowing fleet owners and operators to track commercial drivers' traffic violations for regulatory compliance purposes; all included in class 42.

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Class 45:

Providing legal information, namely, providing databases of public vehicle records regarding undisclosed motorists' driving records pertaining to accidents, arrests, and vehicle registration information for public safety and regulatory compliance purposes; all included in class 45.

XII. Information relating to the identical or similar **trade mark application/s** :

XIII. Time limit for requesting review or appeal begins: **03/11/2022**

Time limit for requesting review or appeal end: **03/02/2023**

XIV. Authority to which such request for review or appeal should be made:

Israeli Patent Office, Trademarks Department
1 Agudat Sport Hapoel St., Technological Garden, Eshel Building (No. 5),
Jerusalem, 9695101, Israel
Phone: 972-73-3927275, Fax: 972-2-6467026
E-mail: trademarks@justice.gov.il

XV. Indications concerning the appointment of a representative:

Where the holder of the international registration does not have a domicile or residence in Israel, any communication with ILPO shall be made through a **representative (an Israeli**

lawyer or patent attorney) whose address is within the territory of Israel.



Oshrat Levy

סדרה 10 – סימן מסחרי		
Definition	1.	In this Ordinance -“Trademark” – means a mark used, or intended to be used, by a person in relation to goods he manufactures or deals in;
Marks eligible for registration	8.	<p>(a) No mark is eligible for registration as a trademark unless it is adapted to distinguish the goods of the proprietor of the mark from those of other persons (a mark so adapted being hereinafter referred to as a “distinctive mark”).</p> <p>(b) In determining whether a trademark is distinctive, the Registrar or the Court may, in the case of a trademark in actual use, take into consideration the extent to which such use has rendered such trademark in fact distinctive for goods in respect of which it is registered or intended to be registered.</p>
Limitation to certain colors	9.	A trademark may be limited in whole or in part to one or more specified colors, and in such a case the fact that it is so limited shall be taken into consideration by the Registrar or Court having to decide as to the distinctive character of such trademark. If and so far as a trademark is registered without limitation of color, it shall be deemed to be registered for all colors.
The scope of registration	10.	<p>(a) A trademark must be registered in respect of particular goods or classes of goods.</p> <p>(b) Any question as to the class within which any goods fall shall be determined by the Registrar, whose decision shall be final.</p>
Marks ineligible for registration	11.	<p>The following marks are not eligible for registration:</p> <p>(1) A mark referring to some connection with the President of the State or his household or to presidential patronage or a mark from which any such connection or patronage might be inferred;</p> <p>(2) Flags and emblems of the State or its institutions, flags and emblems of foreign states or international organizations, and any mark resembling any of these;</p> <p>(3) Public armorial bearings, official signs or seals used by any State to indicate control or warranty, and any sign resembling any of these and any sign from which it might be inferred that its proprietor enjoys the patronage of or supplies goods or renders services to a head of State or a Government, unless it is proved to the Registrar that the proprietor of the mark is entitled to use it;</p> <p>(4) Marks in which the following words appear – “patent”, “patented”, “by royal letters patent”, “registered”, “registered design”, “copyright”, “to counterfeit this is forgery” or words to like effect;</p> <p>(5) Marks which are or may be injurious to public policy or morality;</p> <p>(6) Marks likely to deceive the public, marks which contain false indications of origin and marks which encourage unfair trade competition;</p> <p>(6A) A mark containing a geographical marking in relation to goods that do not originate in the geographical area indicated, or a geographical marking that could be misleading in relation to the genuine geographical area of the origin of the goods;</p>

(6B) A mark containing a geographical marking that is verbally correct but contains a false representation to the effect that the goods originate in another geographical area;

(7) Marks identical with or similar to emblems of exclusively religious significance;

(8) A mark on which the representation of a person appears, unless the consent of such person has been obtained; in the case of the representation of a deceased person, the Registrar shall request the consent of his survivors unless, in his opinion, reasonable grounds exist for not doing so;

(9) A mark identical with one belonging to a different proprietor, which is already on the register in respect of the same goods or description of goods, or so nearly resembling such a mark as to be calculated to deceive;

(10) A mark consisting of numerals, letters or words which are in common use in trade, to distinguish or describe goods or classes of goods or which bear direct reference to their character and quality, unless the marks have a distinctive character within the meaning of Section 8(b) or 9;

(11) A mark whose ordinary signification is geographical or a surname, unless represented in a special manner or unless having a distinctive character within the meaning of Section 8(b) or 9;

(12) A mark that identifies wine or an alcoholic drink containing a geographical signification, if the origin of the wine or alcoholic drink is not in that same geographical area;

(13) A mark that is identical to or resembles so as to deceive, a well-known mark even if it is not a registered trademark, in relation to goods in respect of which the mark is well known or in respect of goods of the same description;

(14) A mark that is identical to or resembles a well-known trademark that is a registered trademark, and this even if it is in respect of goods that are not of the same description, if the mark whose registration is being requested could indicate a connection between the goods in respect of which the mark is required and the proprietor of the registered mark, and the proprietor of the mark is liable to be adversely affected as a result of the use of the requested mark.

Mark identical with name of other person	12.	The Registrar may refuse an application for registration of a trademark identical or resembling the name or business name of another person, or containing a name identical or resembling as aforesaid, if the mark is likely to deceive the public or to cause unfair competition.
Name or description of goods	13.	Where a mark also contains a name or description of any goods, the Registrar may refuse to register it in respect of other goods; but he may so register it if in actual use the mark varies according to the goods for which it is used, and the applicant adds a note to such effect on his application.
Registration of certification mark	14.	(a) The Registrar may register a certification mark if he is satisfied that the proprietor of the mark is competent to certify the characteristics to be designated by the mark. (b) A certification mark is capable of registration even if it lacks distinctiveness as required by Section 8(a).

Registration of collective mark	15.	<p>(c) A certification mark may only be transferred with the permission of the Registrar.</p> <p>(a) The Registrar may register a collective mark if he is satisfied that it is intended for use by the members of the body of persons concerned and that such body has control over the use of the mark by its members.</p> <p>(b) For all purposes of this Ordinance, the use of a collective mark by a member of the body shall be deemed to be the use thereof by such body, whether or not the body itself uses or intends to use it.</p> <p>(c) A collective mark may only be transferred with the permission of the Registrar.</p>
Registration of marks registered abroad	16.	<p>(a) Notwithstanding the provisions of Section 8-11, the Registrar shall not refuse to register a trademark that is registered as a trademark in its country of origin unless any of the following apply –</p> <p>Registration of the mark in Israel will infringe rights acquired in Israel by another person;</p> <p>The mark lacks any dimension that gives it a distinctive characteristic; a trade mark will not be disqualified for registration if it is distinct from the trademark registered in its country of origin in respect of details that do not alter its distinctive characteristic and do not adversely affect the identification of the registered mark in its country of origin.</p> <p>The mark consists exclusively of signs or indications which may serve in trade to designate the kind, quality, quantity place of origin, intended purpose, time of production or value of the goods;</p> <p>The mark is customary in current language or bona fide and established trade practices in Israel;</p> <p>The mark is contrary to public policy or to normality;</p> <p>The mark is likely to deceive the public.</p> <p>(b) "Country of origin", in relation to a trademark whose registration is requested under this Section – means a Member State in which the Applicant has an effective or serious industrial or commercial establishment, and if he has no such establishment within the territory of such State – a Member State in which he is domiciled, and if he does not have a domicile within the territory of such State – the Member State of which he is a national.</p> <p>(c) Where the Registrar accepts for registration a mark which would not have been registered but for the provisions of subsection (a), such fact shall be indicated in the publication of the application and in the Register.</p>
Application	17.	<p>Any person claiming to be the proprietor of a trademark being used by or intended to be used by him and who wishes to register it, shall submit an application to that effect to the Registrar in the prescribed manner.</p>
Division of the application	17A.	<p>(a) A person who has submitted an application as stated in Section 17(a) in respect of several classes of goods, may, as long as no trade mark in the subject matter of the application has been registered under Section 26, apply to the Registrar for a division of the application into separate applications, according to classes of the goods, in the prescribed manner (referred to in this section as – an application for division); the Registrar having decided on such a division, that date of each of the applications that have been so separated shall be the date on which the original application was submitted.</p>

		<p>(b) Where an application for division has been submitted, after publication of receipt of the original application under Section 23, any objection submitted under Section 24 to registration of the trademark that is the subject of the original application shall be deemed to have been submitted in respect of each of the separated applications in so far as the objection relates to it.</p>
Powers of Registrar	18.	<p>(a) Subject to the provisions of this ordinance the Registrar may refuse an application or accept it as it is or subject to conditions, amendments or modifications, or subject to such limitations as he deems it proper to impose as to mode or place of use or otherwise.</p> <p>(b) In relation to an application for registration of a trademark in respect of a number of classes of goods, the Registrar may require its division into several applications, and the date of submission of each of the applications so separated shall be the date of submission of the application that was divided.</p>
	19.	<p>Where the Registrar has refused an application his decision shall be subject to an appeal to the District Court, and the Registrar shall be the Respondent in such an appeal.</p>
Requirement disclaimer	21.	<p>(a) If a trademark contains matter common to the trade or otherwise of a non-distinctive character and it appears to the Registrar that the proprietor of the mark is not entitled to the exclusive use of such matter or part thereof, he may, in deciding whether such trademark shall be entered or shall remain on the Register, as a condition thereof require that the proprietor disclaim any right to the exclusive use of such matter or make other such disclaimer as he may deem necessary in order to define his rights under the registration.</p> <p>(b) A disclaimer under this Section shall not affect any rights of the proprietor of the trademark except such as arise out of the registration of the mark.</p>
Objection	24.	<p>(a) Any person may within three months, from the date of the advertisement file with the Registrar a notice of objection to registration of the trademark.</p> <p>(a1) The following are the grounds for objection to registration of a trademark:</p> <p>(1) There is due cause and by virtue thereof the Registrar is empowered under the provisions of this ordinance to refuse the application for registration;</p> <p>(2) The objector claims to be the proprietor of the mark.</p> <p>(b) The aforesaid notice shall be given in the prescribed manner and shall set out therein details of the grounds of the objection.</p> <p>(c) The Registrar shall send a copy of the notice to the applicant.</p> <p>(d) The applicant shall send to the Registrar, in the prescribed manner and within the prescribed time, a counterstatement to the objection, setting forth the grounds on which he relies for his application.</p> <p>(e) If the applicant does not send a counterstatement as aforesaid he shall be deemed to have abandoned his application.</p> <p>(f) If the applicant sends a counterstatement, the Registrar shall furnish a copy thereof to the person who has notice of objection and shall, after hearing the parties, if so required, consider the evidence and shall decide whether to allow the registration and if so on what conditions.</p>

Rival claims to identical marks	29.	<p>(a) Where separate applications are made by different persons to be registered as proprietors of identical trademarks or those that are similar so as to deceive, in respect of the same goods or description of goods, and the special application was submitted as the previous application was accepted, the Registrar may refrain from accepting any of the applications until their rights are determined by agreement between them approved by the Registrar, and in the absence of such agreement or approval the Registrar shall decide, for reasons that shall be recorded as to which application shall continue to be processed in accordance with this ordinance.</p> <p>(b) An appeal shall lie against the Registrar's decision under subsection (a), to a District Court within 30 days from the date of the Registrar's decision.</p> <p>(c) The appellant shall deliver to the Registrar notice of filing of an appeal under subsection (b) within 30 days of the date of its filing.</p> <p>(d) In an appeal under subsection (b) the Court shall if so required, hear the Registrar.</p>
Un-renewed trademark	34.	Where a trademark has been removed from the register for nonpayment of the fee for renewal, such trademark shall, never the less, for the purpose any application for registration for a period of one year after such removal be deemed to be a registered trademark.
Notice of refusal or of filing of objection	56F	<p>(a) Within 18 months of the date on which an Israel-designated application was sent to the Registrar, he shall send notice of each of the following to the International Bureau, pursuant to the provisions of this chapter:</p> <p>(1) A decision that the trademark is not eligible for registration or 30 that an application can only be accepted on conditions, with amendments , modifications or limitations, under the provisions of Section 18;</p> <p>(2) Filing of objections to registration of the trademark, or the existence of a possibility of submitting objections as aforesaid even after the said period of 18 months.</p>
Circular of the Registrar	031-2014	Dealing with documents filed by third parties.
Circular of the Registrar	033-2016	<p>10. The distinctive character of applications relating to marks consisting of letters, digits or a combination thereof, shall be determined in relation to the claimed goods or services for which the application for registration pertains. The resemblance to letters or digits common to the trade will deem them to be lacking in distinctive character.</p> <p>11. the examination of such application shall be executed as follows:</p> <p>a. a mark consisting of a single letter or a single digit with no other significant design element, is considered inherently devoid of any distinctive character</p> <p>b. a mark consisting of a combination of two digits that are commonly used for commercial activities, such as the indication of measurement, quantity etc. is considered inherently devoid of any distinctive character</p> <p>c. a mark consisting of a combination of two or more letters, 3 or more digits, a combination</p>

of letters and digits, is considered viable for registration even with no other significant design element, provided it meets all other legal requirements, unless the examiner finds that the combination is common to the trade.

A mark which is the indication of a year is considered inherently devoid of any distinctive character and is usually common to the trade.

20. the general rule is that the protection for three dimensional goods or the good's casing or packaging is provided by filing a design application.

21. a three dimensional shape of the goods or the good's casing or packaging is considered inherently lacking in distinctive character and therefore ineligible for registration as a trademark..

22. the registration of three dimensional images as trademarks shall be considered only on such occasions where it was proven by the submission of evidence that the following 3 cumulative requirements take place:

- a. the image serves as a trademark
- b. the image does not serve an actual astatic or functional role.
- c. the image has obtained distinctive character as a result of use.

23. A three dimensional trademark, shall be examined as a whole, as any other trademark, and the registration thereof shall not give the wright to the exclusive use of each individual element separately.

Therefore, when a three dimensional image consists of other elements capable of acting as a source identifier, such as the applicant's house mark, we will consider the possibility to exempt the applicant from meeting the 3 aforementioned requirements.

24. if a three dimensional mark is deemed illegible for registration, the acceptance shall be stipulated by the condition that the a restriction is added indicating clearly that the mark is a three-dimensional mark